



297 Nelson Street W
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Virden, MB R0M 2C0
Phone: 1-866-887-3669
Email: careers@rfnow.net

Client Services Representative

(Part-time, Evenings & Weekends)

RFNOW Inc. is seeking applications from motivated individuals interested in joining our *Client Services Team* and ensuring our customers receive exceptional service and support for all of their needs.

This is a remote work opportunity. Familiarity with locations and markets in rural Manitoba and Saskatchewan is beneficial.

General Responsibilities:

- Communicating electronically by phone and email with clients to determine, document and help resolve customer issues.
- Tech support for customer internet, for both wireless and fiber customers.
- Scheduling installs, fixes, sales support, and maintenance calls
- Trouble shooting problems with clients
- Inventory control, including receiving, RMA's and assist with purchasing.

Qualifications & Experience:

- Excellent verbal and written communication skills
- Ability to configure email and Wi-Fi routers
- Basic understanding of networks and wireless is an asset
- Good general knowledge of home computers
- Working knowledge of Microsoft Office
- Strong customer service skills

We provide

- Competitive wages based on experience.
- Extended health and benefit plan.
- Development opportunities.

If interested, please forward your resumé detailing your qualifications to Careers@rfnow.net

About RFNOW Inc.

RFNOW Inc. is a successful, dynamic organization with opportunities to grow and specialize in a number of areas within the field of technology and construction including broadband wireless communication, fibre optics, network architecture/maintenance, directional drilling, cable plowing, line locating, tower building, residential and commercial service connections, and heavy equipment operation and maintenance. Learn more at www.rfnow.com

> Contact us to learn more about **rewarding career opportunities!**

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